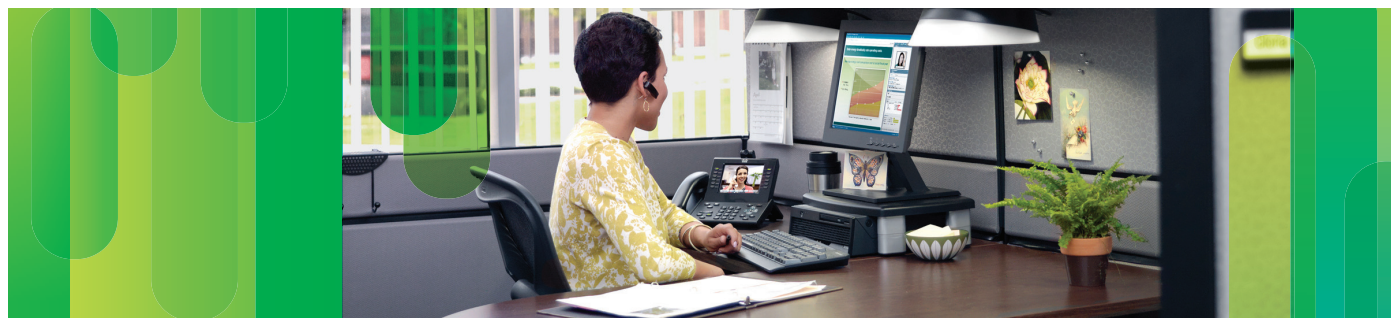


# Cisco WebEx Leading Virtual Classroom Instruction

Service Data Sheet



## Highlights

Learn how to:

- Demonstrate effective presentation and classroom-management techniques applicable to the virtual environment.
- Create and effectively use interactive tools and activities for presentation and collaboration.
- Judge student comprehension using effective instructional practices.
- Maintain a positive learning environment to motivate and excite your learners.
- Manage training program and session logistics.
- Tap into Cisco WebEx University's extensive expertise in industry-leading virtual training and session facilitation.
- Explore private training and group discounts for teams of eight or more from the same organization.

## Master virtual classroom instruction quickly and effectively.

Get the skills, knowledge, and hands-on practice you need to facilitate engaging and impactful training in any live, virtual classroom environment. The Cisco® Leading Virtual Classroom Instruction (LVCI) course will provide you with access

to highly experienced Cisco WebEx® trainers who will guide you through each step of the learning experience –live.

### Get everything you need to succeed

As a participant in the LVCI course, you'll receive the following resources:

- Participant workbook
- Program syllabus
- Reference guide binder
- Supplemental homework resources

## How can you benefit from this advanced e-learning program?

Your Role	Reason to Attend
Corporate Trainers	Gain the knowledge to more effectively conduct live virtual classes
Virtual Instructors	Build your competitive advantage by becoming Cisco-certified
Classroom Teachers	Expand your existing skill set to include virtual instruction
Teaching-College Students and Graduates	Prepare for the future of K-12 education by becoming an expert on virtual learning today
Cisco WebEx™ Training Center Users	Take your virtual classroom knowledge and expertise to the next level

## Training Session Details

	Day 1 Monday	Day 2 Tuesday	Day 3 Wednesday	Day 4 Thursday	Day 5 Friday
Morning	Session 1: Moving to a virtual classroom	Session 3: Facilitating your virtual session— honing your skills	Session 5: Evaluating the effectiveness of your virtual program	Session 7: Reflecting and rehearsing	Portfolio presentations
				Practice presentation	30-minute break
Break	Learning activities, reflection	Learning activities, reflection	Learning activities, reflection	Portfolio presentations	Portfolio presentations
Afternoon	Session 2: Designing for the virtual classroom	Session 4: Facilitating your virtual session— managing your classroom	Session 6: Moving beyond the virtual classroom	30-minute break	
				Portfolio presentations	

The LVCI course is associated with Cisco Virtual Classroom Instruction Specialist certification, which requires you to pass a written exam to test your knowledge of key concepts and a practical exam to validate your competence in virtual delivery skills.

#### Invest in your future success

Experience this intensive one-week program to get up-to-speed fast on virtual classroom instruction, including more than 17 hours of virtual instruction (seven, 2.5- hour sessions), plus six hours for learner presentations. You'll practice learned skills during live sessions, as well as through on-demand post-session exercises, threaded discussion, and moderated chat.

LVCI is part of a larger training and certification program designed to build and validate competence in online collaboration and instruction.

Candidates for LVCI are strongly encouraged to complete the Cisco WebEx Training Center Mastery Program or Cisco WebEx Meeting Center Mastery Program, or have equivalent knowledge and experience. Many participants choose to obtain their Cisco Virtual Classroom Instruction Specialist certification following completion of the course.

All online classes are presented through Cisco WebEx Training Center, but the skills taught are applicable to any virtual conferencing platform. The training focuses on the best practices of effective instruction (when to use a poll, how to maximize instruction, etc.), not how to use specific conferencing and collaboration tools.

#### Why Cisco Services

Cisco Services make networks, applications, and the people who use them work better together.

Today, the network is a strategic platform in a world that demands better integration between people, information, and ideas. It's a network that works better when services, together with products, create solutions aligned with business needs and opportunities.

The unique Cisco Lifecycle approach to services defines the requisite activities at each phase of the network lifecycle to help ensure service excellence.

Cisco Leading Virtual Classroom Instruction is available globally. Terms may vary by region. For more information about Learning Virtual Classroom Instruction and other Cisco services, visit [www.cisco.com/en/US/products/ps10961/serv\\_group\\_home.html](http://www.cisco.com/en/US/products/ps10961/serv_group_home.html) or contact your local Cisco account representative.

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